

*Over ten years
of quality service
to lawyers*

Becoming a QMS 4 LAW[®] Certified Legal Practice

What are the benefits?

How much will it cost?

How difficult is it?

How long will it take?

What help is available?



You have certainly provided us with a first class service
Your input and help was very much appreciated
Couldn't have got this far without your help and encouragement
The best consultant I have ever worked with
It is really helpful to know you are at hand as and when we need assistance
Excellent interpersonal skills
We have valued your practical support and sensible advice
Impressive
Assisting the business through a time of substantial growth
Such a worthwhile exercise
Many thanks for your time spent here
All colleagues I have spoken to are very pleased with your visit and fired up
Stimulating ideas
I much appreciated your prompt and detailed responses which were invaluable to us
Thank you for your considerable assistance
Very helpful and motivational
Highly recommended
Your courtesy and efficiency [were] greatly appreciated
Helped enormously
Wow that was fast!
I am much indebted to you for your practical help throughout
Support during this traumatic period has been excellent
Excellent change management skills
Thank you so much for your assistance, patience and guidance
Thanks for all your help, it has really paid off
You have done a very good job
Thank you so much for all your hard work; we could not have done it without you
Couldn't have done it without your support
You have put a spring in our step and given us the impetus to get moving
Thanks for your help
Always offers practical advice
Entertaining and knowledgeable

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What are the benefits?

Benefits to your practice

Risk Management is a top priority for any organisation, but especially for those delivering legal services. Quality Management can be viewed as the flip side of the same coin.

The difficulties are knowing where to start and how to get a grip on the 101 things that need to be controlled.

QMS 4 LAW provides a logical risk and quality management framework for lawyers that can be applied to any legal practice, anywhere in the world.

Once in place, QMS 4 LAW provides the peace of mind that comes from knowing standards are being maintained throughout your organisation—even in remote overseas offices.

Benefits to your clients

Clients anywhere in the world can be confident that, if they select your firm, their legal work and the service they receive will be of the highest standard.

This assurance comes from knowing your quality management system is rigorous and that it is independently audited, verified and certified by the worlds largest certification body each year.

You will stand out from your competitors when prospective clients search for law firms to act for them or give advice.

How much will it cost?

Cost depends on a number of factors such as the size of your organisation, how many offices it has, the number of jurisdictions in which it operates and the types of legal work you do.

Having said that, it is perfectly possible to agree fixed prices at the outset for the work you want us to do, so you can budget accurately.

How difficult is it?

Not very.

As long as you are committed to delivering quality service and managing exposure to risk, there is no reason why your law firm cannot achieve the standard set by QMS 4 LAW.

How long will it take?

The factors affecting timescale are similar to those relating to cost but as a very rough indication a small practice with one office might take 6—9 months whilst a larger firm with many offices in different countries might take 2—3 years.

What help is available?

Fortunately, all the help you need. Our company has assisted in scores of quality management projects in different countries for law firms and in-house legal teams of all kinds.

You can read some of our clients' feedback on the front cover and find some more on our website.

They like us because we simplify the process, deliver on time, help them stay focussed and remain



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committed throughout—even when the going gets tough.

What about other quality marks?

QMS 4 LAW exceeds the requirements of Lexcel (England & Wales) and ISO 9001:2008 (worldwide).

If you wanted to, you could combine all three standards in one assessment.

About J T-W Consulting

J T-W Consulting Ltd was formed in 1998. The company specialises in business consulting for solicitors. We are BS EN ISO 9001:2008 certified and registered — a quality assured company. We are SRA approved CPD training providers.

Our mission is to be the first choice of lawyers seeking proficient support in risk management and quality management.

We aim for clarity and transparency in all our dealings with clients.

Our location provides excellent access to national and international road, rail and air links.

Your next step

We will be pleased to arrange for a consultant to visit your office for an initial, no-obligation discussion about QMS 4 LAW in relation to your practice.

Simply contact us by phone, fax, email or the secure form on our web site.

Contact Us

Our office is open from 9.00 am to 5.30 pm Monday to Friday.

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Some of our Clients

Abels	Goldinghams	Phillips
AK Law	Gudgeons Prentice	Phoenix Law Associates
Alan Taylor & Co	Hedleys	Piers Propert
Anthony Jeremy & May	Howard & Over	Pooley Dale
Barkers	Jacobs & Reeves	Porter Dodson
Barrington & Sons	James Morgan	Rayners
Battens	JSM Associates	Reading Borough Council
Beers	Kenneth Elliott & Rowe	Robert Davies Partnership
Blackwell - West	Kerman & Co	Roger Richards
BPE	King & Spalding International	RTL
bpe Homemove	L G Williams & Prichard	Rubin Lewis O'Brien
Bradbury Roberts & Raby	Labrums	Russell Jones & Walker
Brady Solicitors Ltd	Lansbury Worthington	Shah Chambers
Burningham & Brown	Lawcomm	Teignbridge District Council
Clarke Mairs	Lawyers At Work	Thatcher & Hallam
Cooke Painter & Shepstone	Maitland Walker	TJ Legal
Courtney Richards	Matthew & Matthew	Torbay District Council
Dean & Dean	Miller Rosenfalck	University Hospitals Bristol NHS Trust
Dent Abrams	MLM	Unsworth Rose
Deveraux & Co	Moore Blatch	Vale of Glamorgan Council
Dorcas Funmi & Co	Morisons	Wansbroughs
Dyer Burdett	Mowbray Woodward	Watmores
E Edwards, Son & Noice	Mustoe Shorter	West Sussex County Council
Ersan & Co	Nantes	WHCG
Everett Tomlin Lloyd & Pratt	Peachey & Co	Wiggin
Exeter City Council	Pearson Maddin	William Sturges
Farrer & Co	Pardoes	Wolferstans
Fussell Wright	Parkes Browne	Wood - Atkins Commercial Law
FWD Law	Parkinson Wright	Woollcombe Yonge



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